



Please read these booking terms and conditions carefully as they incorporate the basis upon which bookings are accepted by Mozaik Apartments.

SPECIFIC APARTMENT / FLOORS CANNOT BE GUARANTEED.

PRICES AND TAX:

Prices are quoted in Sterlin and Euro are on a per apartment per night basis. The rates are subject to change without notice until booking is paid in full. All prices include 18% tax.

HOW TO BOOK:

Reservations can be made online at www.mozaik-partments.com or by calling +90 252 617 04 96

In order to confirm your booking 30% deposit required to secure the accommodation and the remaining balance to be paid 42 day before arrival.

Payments can be made by credit card (we accept Visa, Master, American Express and some of the debit cards) or alternatively by bank transfer.

ARRIVAL / DEPARTURE:

Check-in time: after 14:00 (2pm)

Check-out time: prior to 12:00 (12noon)

Late check-out after 12:00 noon – half the price of the room rate will be charged, subject to availability.

All Mozaik Apartments are NON SMOKING. All apartments have outdoor balcony areas and ashtrays are provided for smoking.

Mozaik Apartments maximum apartment configuration for all guests / bookings are as follows:

Hotel rooms = 2 adults + 1 infant

1 Bedroom Apartments = 2 adults + 2 teenagers(or 3 adults)

2 Bedroom Apartments = 4 adults + 2 teenagers (or 5 adults)

Penthouse Suite = 2 adults + 1 teenager

Selected apartments are equipped with King beds. Selected apartments have the option to convert this King bed into two single beds. If the single bed configuration is required please advise your preference at time of booking. Pull up sofa beds are double size.

VISITORS:

All visitors are required to vacate the building by 8pm. Only registered guests up to the maximum rooming configurations can stay afterwards.

IDENTIFICATION:

Adequate identification is required at time of check-in at Mozaik Apartment to verify your identity. A current drivers licence, passport or other form of photo identification (ID) will be asked for prior to check-in. We require all credit card usage to be accompanied by an official Government issued ID which includes a photo and is valid at the time of your arrival. This ID may be copied and stored as record that we have verified who you are and your authority to use your credit card as a combat to increasing credit card crime. We believe that this policy best protects our guests and benefits all credit card holders, far beyond a simple signature comparison. As per our privacy policy, any personal information contained on the collected identification will not be on-sold, will be securely stored and carefully disposed of at the end of its usefulness.

SERVICES PROVIDED:

All bed linen, bathroom and swimming pool towelling and kitchen tea towels are provided. A complimentary selection of guest bathroom amenities is also supplied along with welcome hamper (tea, coffee, a bottle of water and milk).

Mozaik Apartments offer bi-weekly housekeeping service (twice within 7-days)

CANCELLATIONS:

Once a booking is made, it cannot be cancelled. Any deposit or payment will be forfeited in the event you cancel.

DESCRIPTIONS, PHOTOGRAPHS and MAPS:

Descriptions are based on information available at the time of publishing and may vary or change at any time. Maps and photographs are shown for general information only and highlight places in surrounding areas. Property photographs are representative only, actual apartments occupied may vary in decor and inclusions from those shown.

TRAVEL INSURANCE:

We highly recommend all our guests to have an appropriate level of travel insurance. Travel insurance can be arranged by many travel agents.

UNACCOMPANIED MINOR/S:

A child / children who is / are travelling / staying without the accompaniment of an adult over the age of 18 years is considered by most airlines / hotels as an unaccompanied minor/s. Unaccompanied minor reservations are not accepted by Mozaik Apartments.

LIMIT OF LIABILITY:

We do our best to ensure your booking arrangements are satisfactory, however Mozaik does not accept any liability whatsoever for any injury damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by any events which are beyond its control including, but not limited to, war, civil disturbance, terrorism, fire, floods, acts of God, acts of Government or of any other authorities, accident to or failure of machinery or equipment, maintenance requirements or industrial action.

SPECIAL CONDITIONS:

If in the event that Mozaik Apartments cannot provide the apartment accommodation as requested, we will find alternative accommodation in another apartment at the same property. In extreme cases we will relocate guests to a nearby hotel of similar or better standard (including transportation) or offer a full refund.

In the event that a guest fails to pay immediately upon demand any amount owing to Mozaik Apartments, pursuant to the booking and accommodation (including without limitation those incidentals such as telephone, cleaning, etc. set out above) Mozaik Apartments reserves the right to deny access to the guest and ask that they vacate the premises.

If in the event that a guest has caused damage to the property or effected other guests / occupants of the property Mozaik Apartments reserves the right to ask that guest to leave and forfeit any monies paid and will require the guest to pay for any damage caused.

If a guest / occupant behaves in an unacceptable or aggressive manner to other guests / occupants or Mozaik Apartments security staff, or is suspected of carrying out illegal acts on the premises, that guest / occupant will be asked to leave and the appropriate authorities will be notified. All monies paid will be forfeited.

Mozaik Apartment buildings are secure environments and we do everything possible to ensure security levels are maintained, and we ask that our guests do also. However, Mozaik Apartments takes no responsibility for any personal possessions that are lost, stolen or misplaced whilst on the premises. In that regard, we recommend that our guests obtain an appropriate level of travel insurance.

FORCE MAJEURE:

Guests and booking agents of Mozaik Apartments are allowed partial impossibility in an agreement (Accommodation Reservation and or Group Accommodation Agreement), where the performance of the agreement by either party is subject

to acts of God, war, terrorism, government regulations, national disaster, strikes, civil disorder or curtailment of transportation facilities beyond the control of the parties making it inadvisable, illegal, or impossible to fulfil some or all of the agreement. The Agreement may be terminated without penalty for any one or more of such reasons by written notice from one party to the other.

LOWEST INTERNET RATE GUARANTEE:

Every reservation booked on our www.mozaik-apartments.com web site is guaranteed to have the lowest online rate publicly available on the internet (at the time of booking) or we will match the advertised lower rate less an additional 10% upon its verification by one of our reservation team.

For the purpose of the Lowest Internet Rate Guarantee, a competing web site is defined as a web site that is not owned by Mozaik Apartments. Only websites offering instant bookings, confirmed and fully prepaid apply. The identical product and location must be publicly available, viewable and immediately bookable on the third-party web site at the time of our verification. Lower rates found must be for the same serviced apartments and same type of accommodations and for the same dates.

The Lowest Rate Guarantee does not apply to unpublished rates. Unpublished rates include privately negotiated rates, rates involving a prepaid voucher program and rates not available to the general public. Rates not available to the general public include corporate discount rates, group rates, long-stay rates, meeting rates, any rates requiring membership in a club or other organization where the rates are targeted specifically toward a specific group of individuals and not intended for the general public.

The guarantee does not apply if the lower rate is achieved via a currency conversion and when comparing rates both rates must have tax (KDV) included for fair comparison.

Should the cheaper rate be the result of a third party reseller selling Meriton Serviced Apartments at a loss, we are unable to extend the guarantee benefits.